

Section 1: Agent / Insured Information: 1. Proposed Effective Date:							
2. Applicant:							
3. Website Address:							
4. Are you a Preferred Provider for AAA? 5.	# of Years with AAA?						
Section 2: Operational Revenue: Please provide the percentage of the total revenue ea	arned from each of the	e following operations: (BE SURE TO TOTAL 100%)					
1. What is the Total Revenue Amount?							
2. What percentage of Revenue is from work for AAA?							
3. What are Operating Hours?							
4. Open How many Days per Week?		- 15 11					
OPERATION	Pe	rcentage of Revenue Earned from this operation					
Towing		%					
Servicing of Battery, Tires Lockouts		%					
Service Garage - Auto Repairs		%					
Service Garage - Body Shop Repairs		%					
Service Station Operation		%					
Parts Sales - New		%					
Tire Sales and Installation- New or Used		%					
Used Car Sales		%					
Voluntary Repossession Involuntary Repossession		<u>%</u> %					
Salvage/Used Parts Sales		%					
Trucking/Freight Hauling		%					
Mobile Home Transporting/Toter		%					
Towing of Boats		%					
Sponsorship, Ownership, or Repair of any Race Cars, Racing Teams		%					
Lending, Leasing or Renting of vehicles to others		%					
Impounds		%					
Equip Hauling		%					
Other		%					
Financial History : In the past three years has the company or its owners filed for bankru	iptcy, financial reorga	nization					
or had a tax lien placed against it?							
Section 3: Safety Management and Maintenance:							
1. Do you have a SMART DRIVE System?	No						
2. Do you maintain the following in a Written or Electronic format at your company?							
Safety Manual Vehicle Take Home policy		Drug Testing Policy					
Driver Training Manual Disciplinary/Termination policy		Accident Review Policy					
3. How often do you hold safety meetings? Weekly		uarterly					
4. Do you have a Fleet Maintenance program ?	No						
5. What is the service Frequency? Daily	Weekly	Monthly Other					
6. Who performs the maintenance on your equipment?		stride Vender					
Independent ASE Certified shop ASE Certified employee Outside Vendor 7. Do you have AUTO VEHICLE locators? Yes No							
8. Do you utilize the International Institute of Towing and Recovery Towing Program?	s No						
o. Do you utilize the international institute of fowing and necovery fowing frogram:		3					
Section 4: Driver Management:							
1. Do you have a HIRERIGHT Contract?	0						
2. Pre-hire Screening: Check the items you require as part of your pre-hire process:	—						
Employment application Motor Vehicle Record Report (MVR)	Check job references					
Drug Test Physical		Road Test					
3. Do you do background checks?							
4. Do you have an Employee Orientation Program? If yes, is orientation: Verbal Only V	<u> </u>						
If yes, is orientation: Verbal Only	erbal & Documented	arly Physical Random Drug Test					
5. Check each item you maintain on your drivers: Yearly MVR Yearly Physical Random Drug Test 6. Do you maintain driver files on ALL drivers including copies of the MVR, tickets, accident reports							
and physicals? Yes No							
7. Do ALL your drivers meet the federal, state and local license classification requirements	nts? Ye	s No					
		ommission 1099					
	ow many did you hire	last year?					
10. Do you require your drivers to take outside training courses?	es No						
11. If yes, what driver training do you provide for your drivers?	_ _						
	es No						
13. Do you have set procedures for reporting claims?	es No)					

5Star Specialty Programs-AAA Member Assistance Provider Application



Section 5: Automobile :						
1. Radius Percentage:	0-50	51-200		>200		
2. Describe use for each Tag:	0-30		-			
3. Is Drive Other Car Coverage Nee	adad2					
l	Name		Lic # & State		DOB	
• Towing:			Lic # & State			
1. How many tows do you perforn	on average per month?					
2. How many employees are invol			-	-		
3. Are all tows private passenger?	ved in this operation:			-		
1	Light Truck	Medium Trk		Heavy Trk	Ex Heavy	
• Auto Body Shop:	Light Huck	- Wiedidiii iik	-		LXTIEAVY	
1. Do you have a paint booth?		Yes		No		
2. Do you have a UL approved pair	at booth?	Yes		No		
		Yes		No No		
3. Do you panit cars outside of the4. Do you perform welding as part		─		⊢		
, , ,	•	Yes		No No		
5. Do you have a frame-straighten		Yes		No		
6. How many employees do you have involved in this operation?						
Service Garage:						
1. Do you restrict the public from				No		
2. Do you provide a customer wait		Yes		No		
3. Do you retain written records o		Yes		No		
4. Are ALL service and repair mech	nanics professtionally	<u> </u>				
certified?		Yes		No		
5. What types of repairs do you pe		Minor Repairs			ild Engines, Transmissions)	
6. What type of vehicles do you re		Private Passenger		Commercial Auto	Commercial Equipment	
• Regulatory Filings: (To aid in the						
1. Check the box to signify filings r	needed:	DOT Federal filing		MCS-90 endorsemer	nt State Filing	
2. MC/DOT NUMBER			STATE DOCKET N	IUMBER		
3. Are any additional filings requir		Yes	No			
4. Do you ever perform secondary			Yes	No		
5. Do you ever move hazardous m		isis?	Yes	No		
6. Do you have a Broker or Freight			Yes	No if yes,	explain	
7. Are there any Owner Operators	used?		Yes	No		
Section 6: General Liability:			٦.,			
1. Do you need Stop Gap Employe			Yes	No		
(only available in ND, OH, WA, WY	')					
Section 7: Workers Compenstion:						
Has applicant NOT had WC cover		sly and is now request	ing coverage?	Yes	No	
2. Do employees use personal veh		ory and is now request	b coverage:	Yes	No	
3. How are employees paid?	Hourly	Commission	Piece Rate	Flat Salary	Other	
4. % of union employees:		% non -union em		Tiat Salai y	other	
5. Any day laborers or temporary/	emnlovee leasing?	Yes	No	=	ļ	
6. Is Waiver of Subrogation neede		Yes	No			
If yes, provide details:		Tes	INO	Address		
ii yes, provide details.	Name			Address		
Section 8: Cargo/On Hook						
1. On Hook Limit:						
2. On Hook Deductible:						
See vehicle schedule for on hook	coverage	=				
Any Cargo Hauled other than vehi		No	If yes, describe:			
How Often Hauled?			,,			
Distance Hauled?		=				
-		_				